



PARTNERS IN CARE

Oahu Continuum of Care

Partners in Care is a coalition of Oahu's homeless service providers, government representatives and community stakeholders working together in partnership to end homelessness.

Minutes of the September 3rd, 2020 PIC Board Meeting

Staff: Laura Thielen, ED

Board Members In Attendance via Zoom: Connie Mitchell, Heather Lusk, Brandy Gouveia, Carla Houser, Gavin Thornton, Robert Boyack, Tom McDonald
Marya, Brandy, Kelly McDonald, Jillian Okamoto
Guests: Marc Alexander, Jason Kasamoto, Suzanne Skjold

- I. Meeting called to order at 10:03 am by Connie.
- II. Review of minutes from August Board of Directors Meeting. Minutes were approved as written. Marya moved to accept minutes as written. Tom seconded. Minutes approved.
- III. ED Report: Highlights shared. Full report is attached. Highlights below:

All three VITSA employees converted to full time employees. COVID impact still creating communication challenges between providers. Additional support with newsletters and email with COVID+ w/ staff and residents to encourage additional testing. Goal is to avoid unneeded testing but making screening appropriate. Per Connie – needing additional communication clarifying COVID+ test after self-quarantine. If COVID+ test, coordinating with Project Vision and HOME project to help flag HMIS file. Darya will have her # in the flag to attempt to reach out and connect w/ homeless who may have moved from their site / encampment since taking test. Lanore looking at COVID funding resources inventory through Weinberg Foundation grant. Rapid Rehousing funding draw down working as test case. Conversation with Sen. Hirono w/ Gavin and Lisa @ AUW on challenges with CARES distributions.

*Request for org chart to reflect work flow. Laura noted many new changes coming in job descriptions and work alignment.

ProService and Microsoft365 migration are moving forward and PIC is continuing to work on separation from AUW. Rent being paid to AUW for office space.

- IV. Committee Reports:
 - a. **Awareness:** (Laura) The committee is continuing to work with the City to create a virtual conference.
 - b. **OYAB:** (Brandy) Success story with VISPADT saying voucher opened for candidate. Looking for rapid rehousing voucher. Participant not working currently when rent is due after first month. Looking for items, rental assistance. She and two kids are living in car. Connie will send app to Brandy. Lanore to work with OYAB board on grant writing.
 - c. **Advocacy:** (Gavin) Continuing to work on CARES Funding Act. Marya updated Board on Affordable Housing Project in Kailua.
 - d. **CES Oversight:** (Tom) Tom shared some CES data with Board. Tom shared dash board. July 26 placements at permanent, 14 placements at rapid, and 22



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placements in assistive housing. Referral trends at 2-2.5x placement. CES is routinely placing about 60+ monthly between families, youth and singles. BNL is currently about 50% of the total homeless count from PIT. HMIS doesn't capture full universe. Additional exits from BNL go into sober housing and their areas not captured as comprehensively now. Expanding youth involvement into transitional and rapid rehousing as near term goal. Changing the referral process. Currently 25% of chronically homeless are adults per HUD definition of 'any two adults recognizing themselves as a family' goal is to move vouchers to assist adult only households. Update from CES will show the acceleration of placement and to be reported out going forward. CES staffer focused on DV will be onboarding soon. Michael as coordinator for HMIS and CES will have positive impact.

- e. **Communications:** No report
 - f. **Data:** (Carla) Carla echoed Laura's information shared related to information, communication and exchange. Communication around COVID+ given guidance from Heather in parallel to their work on HIV. POST data being updated as more city employees are being trained. HMIS data challenge is CES and DV data not aligned. Help coming from UH for substance abuse support and updates will be posted on PIC website. Coordination on HMIS volunteers to work on routine data deduplication and clean up. Exploration around Medicaid in HMIS and care coordination going forward with Maddie at MQD. QMC social workers are willing and able to assist with VISPADT but focusing on how the system can coordinate better to ensure handoff between medical and housing. Conversation with private practitioner psychologist looking to support homeless members and become HMIS user. Board conversation with Data Committee on private practitioner (vs agency) involvement.
 - g. **Planning:** (Jillian) ESG FY'22 RFP has been released.
 - h. **Org D:** (Kelly) No substantial update from last meeting.
- V. New / Old Business;
- a. Outreach Discussion on encampment located at King and Dillingham. A group of outreach workers from both KPHC and IHS have been working daily on this encampment to encourage them to abide by covid safety standards. There are a lot of drug use going on in this encampment. Outreach will continue with the assistance of HPD going forward.
- VI. September PIC General Membership Meeting, Tuesday, September 15th, 2020
- VII. Executive Session: Executive session concluded at 11:54am.
- VIII. Next meeting: Thursday, October 1st, 10am-11:30pm