



PARTNERS IN CARE

Oahu Continuum of Care

Partners in Care is a coalition of Oahu's homeless service providers, government representatives and community stakeholders working together in partnership to end homelessness.

PIC Advisory Board Meeting Thursday, June 2, 2022

Attendees via Zoom: Aura Reyes, Nicky Winter, Laura Thielen, Cheryl Bellsario, Bob Wardlaw, Claire Fujita, Greg Payton, Emma Grochowsky, Heather Lusk, Jillian Okamoto, Kimo Carvalho, Scott Morishige, Sam Church, Tanya Tehotu, Lindsay Apperson, Alex Dale, Darrell Young.

Topic	Discussion	Outcome/Action
Call to Order,	Meeting called to order at 12:01pm	Meeting starts
Approval of Minutes	Approval of May minutes with correction to change “emergency shelter vouchers” to “emergency housing vouchers” in ED Report – Greg motions, Bob seconds. None opposed, none abstain.	Minutes approved
ED Report	<p>Please see attached report. Highlights:</p> <p><u>ED Report</u></p> <ul style="list-style-type: none"> • Action Items section has been added to the report and the agenda. • EHV going well. City program started on the 1st. • Grants going well, funding is covered for all of them. • YHDP has had some issues with HUD rep. She rejected every APR under YHDP. Challenge is understanding what exactly she wants. Discussed with Mark at HUD and local office will be taking over monitoring and oversight of grant within the next year. Possibility of requesting a replacement HUD rep in the meantime. • OHN will be extended. No final agreement, but possible extension for a few months through January as the last month of payments. • Some dashboards are in the report. EHV dashboard in progress as well as the City’s one. <p>Heather – thanks to Laura and team for the Point in Time report. Any additional thoughts to add? Laura responded that it went well. There were some corrections regarding safe haven. Unsheltered count went up, sheltered count went down. Will be doing a deeper dive into some aspects of the data.</p> <p>Scott – HMIS team and Wallace did a great job on the dashboard. Media coverage about people coming in from the mainland. Dashboard has data points on new arrivals in the past year. Note that those numbers is cumulative over a 12 month period. Numbers of houseless families have gone down.</p> <p>Heather – possible meeting for those that want to take a deeper dive into understanding the datapoints and dashboards.</p> <p>Greg – important to understand the changes. Are we making progress with those that are psychiatrically impaired? Data would be helpful for the general public as well.</p>	

<p>Committee Reports</p>	<p>OYAB (Laura) – Meetings continue. Good involvement last month. Thank you to H3RC for hosting OYAB meetings. Advocacy work was discussed.</p> <p>Org Dev (Greg) – discussions happening regarding Strategic Alignment around goals for 2022. Some of which includes an onboarding process for new members, training for new members, PIC CoC P&Ps, strategy for partner relationships, coming up with a strategy for partner relationships between nonprofit/government agencies and board member recruitment.</p> <p>Awareness (Laura) – continuing to move on the conference. Next meeting is next Monday. Online registration will be managed by the Collaborative Applicant team. Cheryl adds that the awareness chairs from four islands convened for a brainstorming session. Scott would like more people with lived experience to attend the conference.</p> <p>Advocacy (Bob) – active session. Thanks to Cheryl, Marya, Laura and Betty Lou. Nothing on the Gov’s veto list yet, possible release in early July. Suggestion made regarding a survey for incoming legislators.</p> <p>Communications (Kimo) – waiting on results from Strategic Planning series, then focus will be on branding for CoC and recommendations moving forward.</p> <p>Data (Claire) – no new requests for HMIS access. Identified that there are a number of users accessing the system, but not contributing data to it so the team is doing an analysis of the users to determine who is not contributing. That data will be evaluated at the next meeting. Implemented strategy regarding duplicate clients in HMIS, going well. Repeat offenders have been identified and training is happening to address it. Scott suggest a list of agencies that are adding data to HMIS.</p> <p>CES Oversight (Laura) – had a small meeting and discussed SPDAT tool, beginning stages of either adapting the VISPDAT to better reflect the actual situation of an individual or get a whole new tool.</p> <p>Planning (Jillian) – Point in Time Count report was edited based on feedback received. For future reports, timelines and deadlines will be used for a timelier release. ESG priorities survey received 29 responses. Another survey will be going out to further narrow down priorities. Meetings for HUD-funded programs will kick off next month. Quarterly meetings with monthly check in emails to identify programs that may be falling behind. Laura adds that we have touched base with a San Francisco organization that does hoarding training. Will see if HUD will allow planning monies for the training.</p>	
<p>Old Business - Strategic Alignment</p>	<p>Full report from Sharon Simms released. Accepted suggestions from that report with the exception to separate Advocacy from Awareness/Communications. Remaining piece that needs to be considered is what constitutes a voting member for the subcommittee. No consensus and needs more work. Would like to vote in the bylaw changes in June meeting. Then release a solicitation for committee chairs for the Advisory Board and do elections at July meeting. No opposition to this plan. Going forward, the CoC will work with the City, State and the 501c3 to create a comprehensive homelessness plan.</p>	
<p>New Business</p>	<ul style="list-style-type: none"> • Honua Consulting will possibly be presenting on the rail for the next GM. • How do we delineate less traditional programs being counted or not being counted during the Point in Time Count? Should we do breakout rooms to discuss? <p>It’s decided that we can only do one within the timeframe. AB agrees that the Honua Consulting presentation will be more valuable.</p>	
<p>Meeting Adjourn</p>	<p>Meeting adjourned at 1:19pm</p>	<p>Meeting ends</p>
<p>Next Meeting</p>	<p>Next meeting is on Wednesday, July 7th at 10am.</p>	

PARTNERS IN CARE

Oahu's Continuum of Care

Our mission is to eliminate homelessness through open and inclusive participation and the coordination of integrated responses.

Partners In Care Executive Director Report To the Oahu CoC Advisory Board June 2nd, 2022

Aloha. Below is a report regarding the ongoing activities within the CoC

Action Items

Hoarding Assistance – Training being worked on with Mental Health Association of San Francisco
CoC Competition review (explanation of ranking, defunding etc.) – Completed. Letter sent to all CoC Members along with the Award breakdown from HUD.

ESG Prioritization – Survey sent out to CoC Members to further discuss prioritization by the CoC. Presented survey findings to Planning Committee, subsequent survey sent out.

Strategic Planning

Recommendations were reviewed by CoC Membership at the May General Meeting. We will continue to work on structure and finalize all recommendations. Nominations and Bylaws will be worked on prior to June General Membership Meeting.

COVID-19 Update

Emergency Housing Vouchers (EHV):

State EHV program extension is still being worked on. We hope to extend through September 2023 with same number of staff. 151 vouchers have been issued, 116 of those have been leased up and another 30 have been referred.

The City EHV program officially started May 1st, 2022. Several referrals have already gone through the approval process. We will have until September 2023 to get all vouchers occupied.

Grants:

Planning:

The Point In Time Count Report was released on May 19th. We continue to work on the process to improve this data point each year. We continue to work with the Planning Committee to evaluate and monitor HUD funded programs and we are reviewing priorities for the FY '23 Emergency Solutions Grant. The HUD Notice of Funding Opportunities should be released in the summer. Partners In Care is preparing for the release and subsequent Request for Proposal and the completion of all grants.

11/21-10/22 - \$300,000 Total Grant amount. \$147,739.05 Remains. Outstanding costs : Strategic Planning, UH Research, Conference, Staffing

Homeless Management Information System (HMIS):

The HMIS team continues to work on dashboards and statistics and cleaned all Point In Time Count to submit to HUD and create the Point In Time Count Report. The HMIS team will also review our current data vendor, CaseWorthy, to determine if we should look at other vendor options. The HMIS team will be requesting proposals from multiple vendors and then sharing these proposals with the Data Committee and ultimately the Advisory Board and the full Membership.

7/21-6/22 - \$200,000 Total Grant amount. \$1,370.91 Remains. Additional funds from ESG will cover remaining portion of grant.

Coordinated Entry System (CES):

Inflow/Outflow Dashboard is live. CES continues to work on system improvements. The first meeting reviewing the ViSPDAT and possible changes to this tool was on Monday. We will continue to work with providers, funders and community members to improve this assessment tool. This will include a discussion of other tools. Ultimately, the CES Oversight Committee will make a recommendation to the CoC Advisory Board and the full CoC Membership.

9/21-8/22 - \$300,000 Total Grant amount. \$73,148.21 Remains. Additional funds are being sought to cover remaining portion of grant.

Youth Homelessness Demonstration Project (YHDP):

Our HUD Technical Assistance providers, Piper and Nicole, came to meet with all YHDP providers on Oahu. They reviewed files to assist providers with getting ready for audits and to review Annual Program Reports. There was also a grant writing workshop provided.

YHDP HMIS (2 year grant) 12/20-11/22 - \$212,210.00 Total Grant amount. \$75,361.23 Remains.

Outstanding costs : Staffing

YHDP CES (2 year grant) 10/20-1/22 - \$186,382.00 Total Grant amount. \$44,879.43 Remains.

Landlord Engagement Program (LEP):

LEP continues to assist individuals and families into housing for CoC programs and non CoC funded programs. LEP is also assisting with EHV programs.

Oahu Housing Now Project (OHN):

We have reached and passed our goal of 300 households on this program. We do plan to extend the program with rental payments through January and closing out the program in February/March. Many people have already exited the programs to other programs, self sufficiency and Emergency Housing Vouchers and Section 8.

Legislation

The 2022 Legislative session has come to a close with some great measures that will impact the homeless and houseless community through the construction of new affordable housing units and assistance including \$600 million for DHHL.

2022 HMIS Data Monitoring Dashboard

This dashboard serves to highlight data timeliness and data quality by organization. This dashboard is not and should not be used as a measure of the quality of care and services provided to clients. This dashboard simply highlights data metrics as they are entered into HMIS. To view more metrics click on the "More Metrics" button.

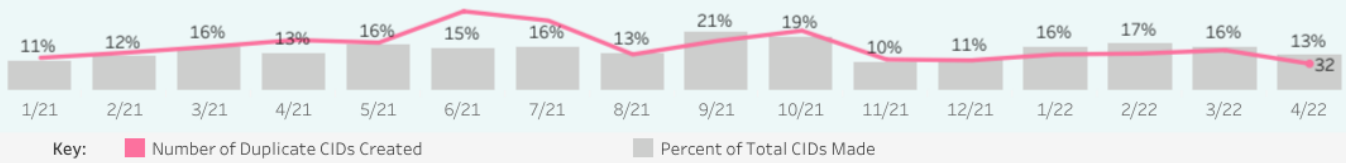
Month, Year of Month.
April 2022

7,311 Individuals (6,761 Enrollments) were enrolled in a HMIS Program or VI-SPDAT during April 2022

Timeliness Metrics

Percent of Duplicate Client IDs Created by Total Client IDs Created

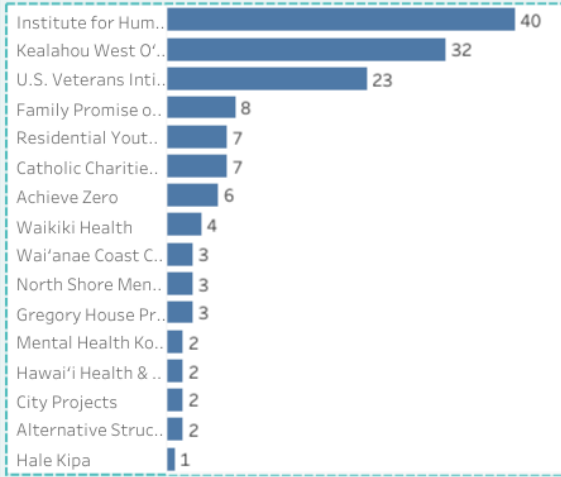
It also equally important to highlight how much they represent out of all the client ID's created. Duplicates negatively impact reporting, clients, and the database the as a whole.



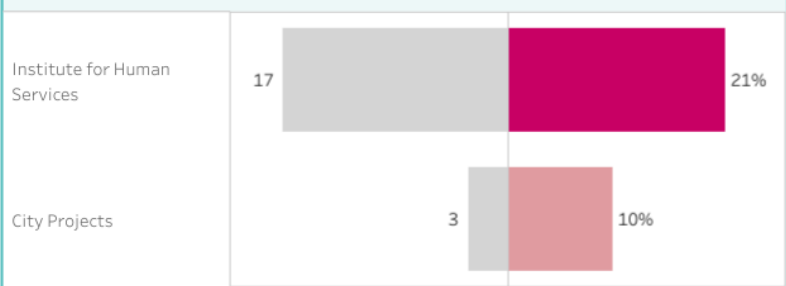
Open VI-SPDATs Needing to be Exited

These enrollments represent VI-SPDATs that are Open yet, the client has been housed or their case has been resolved. All VI-SPDATs should be exited when the client has found housing and/or their case has been resolved. Graph will only show programs with 3 or more Open VIs that need to be exit..

149 VI-SPDATs from 35 organizations need to be exited



Duplicate CIDs Created by % of Total CIDs Created



Percent of Date of Engagement by Organization

(Only for Street Outreach & Services Only Programs)

Percent of Clients with a Date of Engagement who left selected programs. D.O.E. is required for all individuals over the age of 18 or any unaccompanied minors. Data standards allow for a 5% rate of non-engagement. Percent of Engaged Clients is calculated upon exit.

Mental Health Kokua	0%
Wai'anae Coast Comprehe..	0%
City Projects	50%
Hale Kipa	50%
Kealahou West O'ahu	52%
Hawai'i Health & Harm Re..	60%
Achieve Zero	67%
Residential Youth Service..	78%
Institute for Human Servi..	82%
Legal Aid Society of Hawa..	93%
Kalihi Palama Health Cent..	100%
Shelter of Wisdom	100%

2022 HMIS Data Monitoring Dashboard

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Month, Year
(click the drop down to select a month)
March 2022

More Metrics!

CoC Overall Data Entry Timeliness
Average number of days it takes providers to enter enrollments into HMIS during the month of None. Data standards require organizations to enter data within 72hrs.
*** Timeliness will be analysed 2 months back from the current month as this allows for the most accurate analysis of timeliness records.**

3 days

CoC Overall Data Exit Timeliness
Average number of days it takes providers to exit enrollments from HMIS during the month of None. Data standards require organizations to enter data within 72hrs.
*** Timeliness will be analysed 2 months back from the current month as this allows for the most accurate analysis of timeliness records.**

6 days

Data Entry Timeliness by Organization

Achieve Zero	1 days
Alternative Structures International	1 days
Catholic Charities Hawai'i	1 days
City Projects	2 days
Family Promise Hawai'i	1 days
Gregory House Programs	1 days
Hale Kipa	25 days
Hawai'i Health & Harm Reduction Center	1 days
Hawai'i Homeless Healthcare Hui (H4)	0 days
Honolulu Community Action Program	1 days
Housing Solutions, Inc.	2 days
Institute for Human Services, Inc.	1 days
Kalihi Palama Health Center	1 days
Kealahou West O'ahu	1 days
Legal Aid Society of Hawai'i	1 days
Mental Health Kokua	0 days
Residential Youth Services & Empower..	2 days
Shelter of Wisdom	2 days
Steadfast Housing Development Corpor..	1 days
The Shelter	0 days
U.S. Veterans Initiative	1 days
VI-SPDAT (whole CoC)	1 days
Waikiki Health	6 days
Women In Need	0 days

Data Exit Timeliness by Organization

Achieve Zero	51 days
Alternative Structures International	0 days
Catholic Charities Hawai'i	0 days
City Projects	1 days
Family Promise Hawai'i	3 days
Gregory House Programs	19 days
Hale Kipa	23 days
Hawai'i Health & Harm Reduction Center	2 days
Hawai'i Homeless Healthcare Hui (H4)	0 days
Honolulu Community Action Program	1 days
Housing Solutions, Inc.	11 days
Institute for Human Services, Inc.	1 days
Kalihi Palama Health Center	0 days
Kealahou West O'ahu	1 days
Legal Aid Society of Hawai'i	0 days
Mental Health Kokua	0 days
O'ahu Housing Now	0 days
Residential Youth Services & Empower..	49 days
Steadfast Housing Development Corpor..	17 days
U.S. Veterans Initiative	6 days
VI-SPDAT (whole CoC)	0 days
Waikiki Health	0 days
Women In Need	5 days

O'ahu Housing Now

Housing is Healthcare! The CARES ACT funded program, O'ahu Housing Now (OHN), plans to rehouse 300-350 households currently experiencing homelessness, and provide these households with housing rental assistance for 12 full months. OHN will accomplish this through a novel Rapid Rehousing (RRH) approach integrating a vast network of providers, funder and community stakeholders. During this time, OHN has two main objectives: slow the spread of COVID-19 in the community and i..

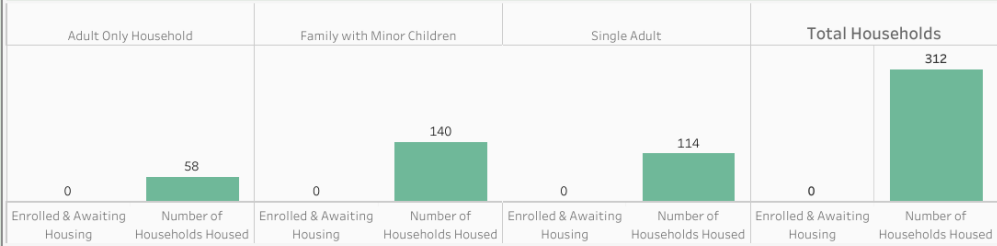
Housing Goals..

Number of Households Housed



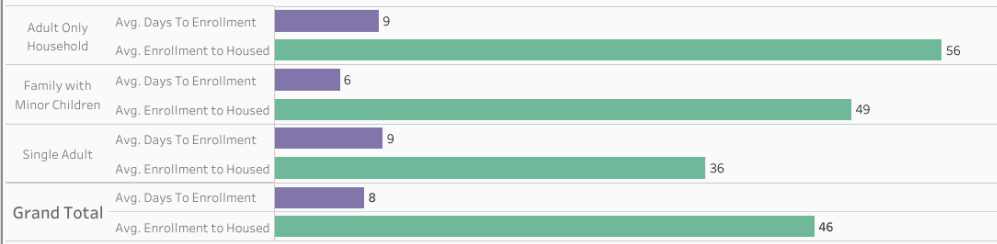
Number of Households Housed or with Active Enrollments

Enrolled Awaiting Housing (purple) indicates those households who are currently enrolled in the OHN program and are on their way to being housed. Currently Housed (green) indicates those in the OHN program who have been housed.



Timing Goals

All OHN clients are referred through the Coordinated Entry System (CES). After referral clients are enrolled into the OHN progr..



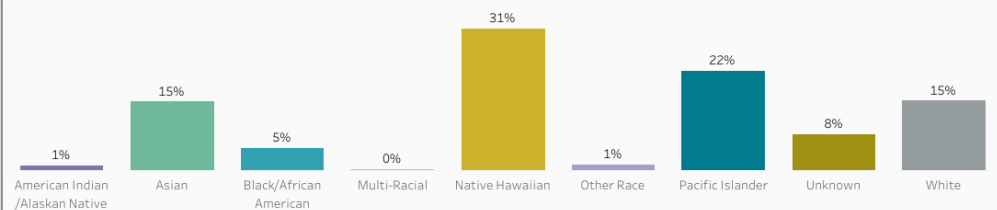
Household Demographics

Understanding the demographics of the clients we serve play in an intergral role in ensuring racial equity and that the OHN program accurately reflects the population that we are serving. Native Hawaiian is separated from Pacific Islander (Samoan, Tongan, Marshallese, Micronesian, etc) to ensure equitable rehousing efforts considering the disproportionate impact of homelessness among Native Hawaiians on O'ahu.



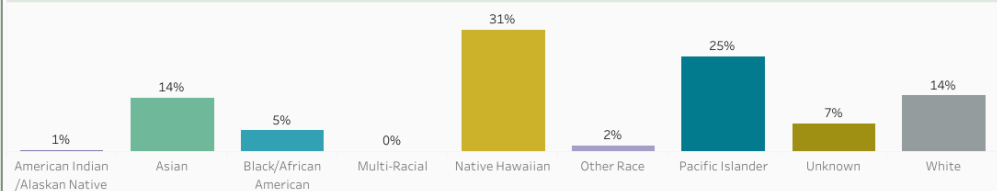
Race of Enrolled OHN Population

This is ONLY the race of the Head of Household Enrolled clients indicates those who are currently enrolled and awaiting housing and those who have been housed.



Race of Housed OHN Population

This is ONLY the race of the Head of Household This graph looks at the racial breakdown of those individuals who have been successfully housed through the OHN program.



Aloha, Laura

Partners In Care Oahu

Membership and Conference Report

From 1/1/2022 Through 06/01/2022

	Current Period
	<u>Actual</u>
Revenue	
Annual Membership Fees 90% COC	\$ 8,788.11
Annual Membership Fees 10% PIC	976.45
Annual Conference Fees 90% COC	9.00
Annual Conference Fees 10% PIC	1.00
Donations	10,308.95
BOD Donations	3,208.51
Total Revenue	<u>\$ 23,292.02</u>
Expense	
Conference	<u>\$ 3,000.00</u>
Total Revenue over Expense	<u>\$ 20,292.02</u>