

PARTNERS IN CARE

Oahu's Continuum of Care

Our mission is to eliminate homelessness through open and inclusive participation and the coordination of integrated responses.

PIC CES Oversight Meeting Minutes November 16th, 2023, 10AM – 11:00AM

Attendees:

PIC: Jillian Canova, Laura Thielen, Morgan Esarey, Julia Wolfson, Brynn Miranda, Joshua Roach, Berta Maldonado, Michael Kleiber, Sara Ironhill

AlohaCare: Rhea Nuguid
 Child & Family Services: Jessica Oda
 CORE: Jenny Neal
 HMSA: Desiree Veal, Elvie, Shelly
 Kalihi Palama: Chambree Eyestone
 Ohana: Duke Maele
 Queens: Danny Cheng, Aiyana Kanaka'ole
 United Healthcare: Camille Simon, Roddy Marengo
 VA: Lindsey Kaumeheiwa
 Waikiki Health: Richard Kaai

Discussion	Next Steps
I. Welcome / Introductions Safety Story, challenges, gaps? IHS PSH case, Homeless Conference (Danny)	
II. Meeting Minutes Motion to approve October 2023 minutes by Danny Cheng, seconded by Jenny Neal	
III. Resource/Policy Updates <ol style="list-style-type: none"> a. CES P&Ps b. Emergency Housing Vouchers (EHVs) <ol style="list-style-type: none"> i. Hawaii Public Housing Authority (HPHA) ii. City Public Housing Authority (City PHA) <ul style="list-style-type: none"> • City portion of vouchers/partnership with PIC will conclude January 2024 c. Program utilization <ol style="list-style-type: none"> i. PSH program concerns about accepting higher level of care clients and the length of time it takes to house them ii. HLOC from outreach and shelters for housing placement <ul style="list-style-type: none"> • PIC will support MedQuest's office for more pay for caregivers, foster homes/care homes • CES will reach out to PSH programs and create a list of clients who have been waiting for caregiver supports for a long time, jeopardizing their housing • Need to work through how to get services in place when the person is unhoused. Timing is an issue where they need to be housed for services to be put in place. <ul style="list-style-type: none"> • Group will follow up in a month or two to see if anything has improved • Danny: Good meeting, everyone at the table and willing to listen. They need cases, it's hard to wag a finger at one area or 	Remove HPHA for December meeting. Rename bullet point to PHA with EHV as a sub-bullet. CES will reach out to PSH programs and create a list of clients who have been waiting for caregiver supports for a long time, jeopardizing their housing Rephrase HLOC bullet points on the agenda for future

<p>organization, they want examples to follow up, ask questions, etc. Put some pressure on orgs that may not be stepping up as much as needed.</p> <ul style="list-style-type: none"> • KPHC: how can KP support? • Laura: When there's specific cases, reach out to Laura and Morgan to keep a consistent list about specific people. If we need to set up a meeting, we'll do that and include KP. At any committee meeting, the sooner we know about specific issues, the better. Anything in regard to ideas and overarching system issues like timing, etc, bring them up at CES Oversight. • Laura: consider looking out for this in number next list meetings • Richard: WH has HLOC clients who need nursing homes but they don't have income. Gap in elderly that are needing HLOC but not qualifying for PSH, Kumuwai has been assisting Waikiki Health w/those clients. <ul style="list-style-type: none"> • Richard to send CES a list of people to look over • Jenny: if mental health exceeds medical needs, clients don't qualify for medical respite. They're in the in-between, waiting for resources <ul style="list-style-type: none"> • CES to connect w/Jenny for more in depth info on this, possibly including in meeting re HLOC w/Tiffany w/Queens. <p>iii. AUW Consolidated Grant needs case management</p> <ul style="list-style-type: none"> • No update <p>iv. After care case management</p> <ul style="list-style-type: none"> • Chambree: any update on having outreach to follow clients 90 days into housing? • Julia: not necessarily in their funding, but we can explore to see who might have this capacity. <ul style="list-style-type: none"> • CES created an interim case management chart building off of what KP already had in place in order to determine who can pick up case management needs <p>d. Data Committee</p> <p>i. Clarity migration</p> <ul style="list-style-type: none"> • CES live with NNL in Clarity • Encouraging Agency Analysis Role and referring clients to CQ • CES inputting 1200 referrals by end of November, hunkering down on data input for the next week and a half • Danny: how can we get more people into Clarity like DOE and others? <ul style="list-style-type: none"> • CES is reaching out to DOE now and requesting agencies who have few data input users to increase this access so information is more real time <p>e. Planning Committee</p> <p>k. Written standards</p> <ul style="list-style-type: none"> • Pending sufficient amount of responses on community driven standards <p>l. Sara: Provided wrap up of conference, prepping for PITC</p>	<p>KPHC will send list of clients who don't have caregivers or PA services in place where it might jeopardize their housing</p> <p>Waikiki Health will send names of clients who need nursing homes / higher level of care to CES. CES will follow up with MedQuest and Office of Elderly Affairs</p> <p>CES to connect w/Jenny for more in depth info on clients with extensive medical needs who don't qualify for medical respite. Possibly include Jenny in meeting re HLOC w/Tiffany w/Queens.</p>
<p>IV. New Business</p> <p>a. Coordinated Assessment Workgroups</p> <p>i. NAEH: Reimagining a Racially Equitable and Just CES Lab</p> <ul style="list-style-type: none"> • simplify processes, simplify the assessment. Make it as clear and accessible as possible, the assessment itself, how it's used, and the prioritization algorithm. Drive complexity out of the system <ul style="list-style-type: none"> ○ first meeting Dec 14 at 10am, it's the evaluation development workgroup <p>ii. Received approval from HUD for technical assistance through ICF</p> <p>b. CES Oversight Committee Refinement</p> <p>iii. Oversight description & role</p> <p>iv. Data Measures to focus on</p> <p>v. Oversight participation</p> <p>vi. 1. Missing stakeholders</p> <p>a. CES Oversight Committee Refinement</p> <p>i. Oversight description & role</p>	

<ul style="list-style-type: none"> ii. Data Measures to focus on iii. Oversight participation <ul style="list-style-type: none"> 1. Missing stakeholders b. New Sub-populations <ul style="list-style-type: none"> i. Hospitalized ii. Higher Level of Care iii. Incarcerated iv. Oahu Initiative to End Veteran Homelessness <ul style="list-style-type: none"> • not much update, still moving along <p>V. Sub-populations Overview</p> <ul style="list-style-type: none"> a. Youth b. Domestic Violence c. Veterans d. Singles e. Families 	
<p>VI. Adjourn Next meeting Thursday, December 21st 10:00-11:30am</p>	