

# **PARTNERS IN CARE**

## **Oahu Continuum of Care**

Partners in Care is a coalition of Oahu's homeless service providers, government representatives and community stakeholders working together in partnership to end homelessness.

## **PIC CES Oversight Meeting Minutes**

10AM – 11:30AM, January 19<sup>th</sup>, 2023

Attendees:

AlohaCare: Rhea Nuguid

Catholic Charities Hawaii: Zoe Lewis Child and Family Services: Jessica Oda

Family Promise: Morgan Barrett, Ryan Catalani

Hawaii Health and Harm Reduction/Care Hawaii: Jennifer Tehotu

IHS: Connie Mitchell Kaiser: Charisse Solomon Legal Aid: Connie Liu

Ohana Health Plan: Duke Maele

PIC: Morgan Esarey, Brynn Miranda, Julia Wolfson, Michael Kleiber, Brandie Morales, Lauren Thielen,

Wallace Engberg, Joshua Fuentes

Queens: Danny Cheng

United Healthcare: Roddy Marengo VA: Lindsey Kaumeheiwa, Art Minor

Discussion	Next Steps
I. Welcome / Introductions	
Safety Story	
EPIC/CWS shared different success stories that utilized different service	
providers within the COC:	
<ol> <li>Family Promise: prevented homelessness for pregnant mother and</li> </ol>	
worked with CFS to increase financial assistance	
<ol><li>ASI: CM Bella assisted family with felony barrier to secure housing, allowing for reunification</li></ol>	
<ol><li>KWO: Danni able to immediately place mother and children into</li></ol>	
emergency shelter for a mother who was almost attacked outside of POST. Family eventually transitioned to permanent housing.	
IHS shared two success stories	
<ol> <li>VA: Client with a medical barrier was able to move into an IHS medical</li> </ol>	
respite home to stabilize safely and is now more likely to be successful	
in independent housing. Another Veteran was referred to IHS from the	
VA and was able to conquer substance abuse challenges and move into housing.	
II. Meeting Minutes	Minutes Approved
December Minutes approved at 10:11am (moved by Danny Cheng, seconded by	
Zoe Lewis)	
III. Goal Setting	Danny to reach
a. Hospitalized sub-population	out to Castle,
Danny:	Kapiolani, and
<ul> <li>Focus on hospitalized patients as separate subpopulation</li> </ul>	Straub to get
<ul> <li>Identify social worker(s) to assist in coordination and have monthly</li> </ul>	information on DV,
meetings	women & children,
<ul> <li>Create flag in medical records to identify homeless patients</li> </ul>	veterans - ask if
<ul> <li>Less than 50% of hospital users are captured in HMIS</li> </ul>	they have the
Connie:	resources and connections to
HIPAA barriers	connections to
<ul> <li>Consider broadening CES system to share more info with hospital social workers</li> </ul>	individuals to

- BAA IHS has with Queen's allows agency to view information on hospitalization, emergency department visits. Can this be expanded to the broader COC?
  - Increase access to demographic information, location, treatment type
- IHS has seen population of individuals with higher acuity drastically increase in shelters
- What types of HLOC does COC need to advocate for?
- Increase access to HMIS for hospital social workers

#### b. Incarcerated

## Danny:

 Research methods used in other COCs to get oversight on interaction and services for incarcerated population.

#### Laura:

- Safety Net Hui legislation
  - Senator Moriwaki looking for improvements on systemic issues in the jails and increasing in-reach, getting services in place before inmates are released and focusing in-reach efforts towards housing.
  - Concerns: in-reach stopped due to COVID, lockdowns, lack of COs on the floor, systemic issues within the jails.
  - Laura can find out more from Senator Moriaki and share back with Oversight.

#### Connie:

- For a lot of folks coming out, employment is extremely important, almost more important than housing. There is a need for more TH and programming for people coming out. Providing a full subsidy for people re-entering is not sustainable if they do not have their own income.
- There are different classifications of release: supervised release (parole/probation), maxed out release
- Contact re-entry POC with Dept. of Corrections and Rehabilitations Danny: Goal for this calendar year is to better understand this population, know what it looks like and build upon it. This could mean inviting folks from re-entry to talk about this subpopulation, its challenges, and give them HMIS access where needed.

## IV. Resource/Policy Updates

- a. Oahu Housing Now (OHN) Rapid Re-Housing (RRH)
- b. Emergency Housing Vouchers (EHVs)
  - a. Time standards
  - b. Hawaii Public Housing Authority (HPHA) Notes from Loke: Trying to get an extension with HPHA to utilize what has not been spent down from the contract (roughly 5 months of spending). 3 more households to house to meet the 182 vouchers. The hope is to be able to provide training to households on how to recertify through EHV so they are equipped when PIC is no longer assisting. PIC is working with 60 households to get signatures for voucher orientations that HPHA couldn't find.
  - c. City Public Housing Authority (City PHA)
    CES is referring all households we can in one batch. Length of time from referral to voucher is 3-4 months. PIC is trying to assist as much as possible to get these households in.
- c. Program utilization

CES reached out to HPO on any concerns they have on program utilization. Waiting to hear back.

PIC meeting w/AUW to ensure grants are fully utilized and programs don't go unspent.

#### Connie:

 These programs turn over a lot of households to EHV. Utilization was highly impacted by EHV vouchers.

### Morgan:

services. Invite to this meeting if appropriate.

CES to contact YHDP Diversion, re-entry with DPS/DCS

Connie to connect CES with re-entry POC with Dept. of Corrections and Rehabilitations

CES to research other CoCs collaborations with re-entry population

Laura to follow up on Senator Moriwaki's efforts and share back with the group

PIC meeting with AUW in the next month on consolidated grantees and their spend down

	<ul> <li>Able to reach non-chronically homeless CCS households on BNL and</li> </ul>	
	refer to Steadfast -> direct result of the positive effects of EHV	
	resources.	
d.	Data Committee	050 114/11
	Stronger feedback loops, involving data committee to highlight info	CES and Wallace
	Wallace:	to update EHV
	EHV has been skewing housing placement data based on the current	time standards so
	CES time standards. LOT to house has taken significantly longer due to	that it no longer skews data
	extensive paperwork, number of clients referred at one time and staffing barriers. Need to redefine time standards for EHV.	Skews uala
	Connie:	
	<ul> <li>Divide up time standards between PIC EHV program tasks and City/State PHA tasks.</li> </ul>	CES to send email
	Planning Committee	discussion
f.	Special Requests Workgroup	
'	a. Documentation needed for "vulnerability to victimization" criteria	CES to work on
	i. Follow up with clinical team to define	ideas for how to
g.	Discharge from PSH programs	incorporate
	a. Ask programs to notify CES prior to discharge – CES P&P's, Planning	discharge
	Committee, Written Standards	planning from
	CES is asking for more collaboration before discharge from a PSH	PSH, bring back to
	program to avoid clients exiting to homelessness or reentering the	oversight and
	system. Could be an Ohana conference with CES to weigh all options	planning
	and see if a lateral transfer is possible	
	Business	CES to send out
a.	CES Oversight Committee Refinement	committee
	a. Roles & Responsibilities of Oversight Committee	description,
	b. Oversight description	measures, and roles. Review first
	c. Oversight participation i. Who from PIC members are signed up for CES Oversight	thing in Feb
	ii. Oversight committee to create a small group and assign people	meeting.
	to reach out to missing stakeholders and encourage their	meeting.
	participation	After Jan 31st,
	Missing: Gov office, AMHD, Mayor's office, dept of health,	Elliot to send
	seniors losing their housing, lived experience, OLEC, APS,	member list to
	hospitalized, incarcerated, funders, Medicaid	CES
b.	Coordinated Assessment Workgroup	
C.	Active / Inactive statuses on by-name list	CES to review
d.	Medicaid	2022 attendees
	a. Follow up with Medicaid on how CIS can support PSH case	
	management	
	b. Follow up with Medicaid regarding what health plans can do for housing	
N.A 4.	medically fragile households	
	g adjourned at 11:32am	
INEXII	MEETING: Thursday, February 16th, 2022, 10am – 11am	