



PARTNERS IN CARE

Oahu Continuum of Care

Partners in Care is a coalition of Oahu's homeless service providers, government representatives and community stakeholders working together in partnership to end homelessness.

MINUTES

PIC General Meeting

Tuesday, December 18, 2018

Central Union Church

12:00 PM – 1:30 PM

Agenda Topic	Discussion	Outcome/Action
Call to Order	Meeting was called to order by Heather Lusk at 12:02 p.m.	
Approval of Minutes	Approval of October 2018 minutes. Motion by Kelly M. McDonald and seconded by Holly Holowach	Motion Approved
A Message from the New Executive Director Sam Millington.	New PIC Executive Director Sam Millington introduced himself and his vision for PIC as it transforms to become a 501c3 non-profit organization. He advised to take the 501c3 application process forward - slowly, deliberately, carefully - with everyone's input, creating an organization with which the primary mission is to serve every PIC member and the stakeholder community; functioning with a unified community approach to ending homelessness. The first question to ask is "how to create an effective collaborative environment to address homelessness?" PIC can move farther and sustainably when it has a platform of collaboration. Additionally, he hopes to build a data driven focus for policies that will address homelessness as effectively as possible. The <i>kuleana</i> is to grow data competency, looking at it as entrepreneurs; what other data sets should be pursued, or can PIC be sophisticated to look at localized data. PIC should not lose sight of the roots that are sacred in the last 20 years. The primary reason to exist should not change. As ED, Sam's door is open/ the phone is available – PIC is a convener of shared purpose; building consensus. The model he promotes is grassroots: the stakeholders come first, and the members are responsible to stakeholders. The Board is responsive to the members and will create policies. As ED, Sam will take orders from the Board. He is open to listen and learn.	
Presentation: Substance Abuse Coordinated Entry System – Bebe Bainum, SBIRT Coordinator	Ms. Bebe Bainum, MSW is the care coordinator for the Hawaii Substance Abuse Coalition: Screening, Brief Intervention & Referral to Treatment (SBIRT). Bebe's office assists clients to access resources to receive the needed treatment. With a referral form and a very simple consent form, she can step in, provide individualized attention, and help navigate available programs for the	

	<p>person of concern. There is no need to fill out paper work; she is available for consultation over the phone. She wants to continue seeing how PIC and her program can collaborate.</p> <p>Contact information: 808.381 2274 cell phone or 808 739 4930 office phone bbainum@hisac.org</p> <p>Vice Chair Heather encouraged PIC members to take up Bebe on her offer; to get services for clients quickly before they change their minds.</p> <p>Secretary's note: For more information: http://hawaiisbirt.org/about/</p>	
<p>Presentation: Update from the USICH Regional Coordinator Katy Miller</p>	<p>Katy Miller, Regional Coordinator of the U.S. Interagency Council on Homelessness presented the new Federal Strategic Plan to Prevent and End Homelessness entitled: Home Together, (#HomeTogether).</p> <p>Home: Because we know that the only true end to homelessness is a safe and stable place to call home. Together: Because the solutions are going to take all of us working together, doing our parts, strengthening our communities.</p> <p>The Council is made up of 19 Federal agencies aligned to work together to address homelessness; the first plan was called <i>Opening Doors</i>. It made good progress. <i>Home Together</i> is the update. The shared national goals:</p> <ol style="list-style-type: none"> 1. Ending veteran homelessness 1. Ending chronic homelessness among people with disabilities 2. Families with children 3. Unaccompanied youth 4. All other individuals <p>Katy encouraged PIC to set its own ambitious goals specific to the Hawaii community – to be aggressive and ambitious. The USICH areas of focus are affordable housing opportunities, prevention and diversion, unsheltered homelessness, rural communities, help people exiting homelessness to find career success and economic mobility and learning from the expertise of people with lived experiences of homelessness. She also spoke about aiming to ensure homelessness be rare, brief and a one-time experience, working together to sustain an end to homelessness.</p>	

	<p>Katy says it takes more effort to sustain. There are strong models in Hawaii for permanent housing, there just needs to be more of it; need for aggressive and ambitious, crisis-oriented, swift measures that will have the biggest impact. – we need to make sure to do more.</p> <p>Katy remarked that in 6 months, she’s seen the work happening, and fully implementing the housing first approach. There is work to be done - part of that is having enough affordable units, making them accessible to the people that we serve. There is a need to make swift connections to fill the affordable units such as having mitigation funds. These are important pieces that have to come to scale.</p> <p>For more information, visit: www.usich.gov https://www.usich.gov/resources/uploads/asset_library/katy.miller@usich.gov</p>	
<p>Presentation: Mediation Center of the Pacific</p>	<p>Mediation Center of the Pacific started as a neighborhood justice center about 40 years ago, helping people talk, negotiate and resolve conflict creatively.</p> <p>Anytime there is an issue between a landlord and a tenant, mediation is an ideal step to facilitate people to talk before the situation becomes too emotional or the tenant is too far behind in paying the rent, avoiding filing fees, etc. Half of MCP clients are coming to some arrangement; from being adversarial to an agreement. The cost is \$50 for 3 hours of mediation. This gives both parties time to vent out and become more focused during negotiation. [handouts distributed]</p> <p>Either tenant or landlord may go to the website. A client services specialist will contact the parties. Two co-mediators are in the mediation. The meeting is gender balanced; with a neutral representative to listen in a different way, for empowerment and respect. For more information, go to https://www.mediatehawaii.org/landlordtenant</p>	
<p>Continuing Business: Point in Time Count, Heather Lusk</p>	<p>Vice Chair Heather announced that Hawaii is now tied with New York as having the highest rate of homelessness. Hawaii has the highest number of chronically unsheltered homeless in the country. Heather referred to the handout/PITC announcement, noting the need for volunteers; referred to the website for sign ups. She thanked Sharon Baillie for her important work, co-chairing several PITC sub-committees.</p> <p>Heather noted that the committees have put together something new as folks want a more inclusive process.</p>	

	<p>There have been meetings since September. The methods group is chaired by Carla Houser and Jack Barile. Logistics chaired by Justin Philipps and Sharon Baillie. Region leads group is chaired by Macy Sevaaetasi and Sharon Baillie. Volunteer and Marketing chaired by Jason Kasamoto and Sharon Baillie. Jen Tehotu and Ema Bel are Chairs of the donations group.</p> <p>Tomorrow at 3p.m. is the last PITC meeting of the year. The kick-off is on January 22 to align with Bridging the Gap. This allows CoCs to have a statewide comparison of the report. Register to volunteer in the PIC website to coordinate and make sure that everyone gets the same material, same training. Go to PIC oahu.org, put the name in, and the volunteer will be triaged with the region lead. The region lead training is on January 4 at the Salvation Army Family Services (296 Vineyard Blvd.).</p> <p>Survey tool: The Big Island is asking if people are experiencing a natural disaster, and if its contributing to their homelessness. With youth homelessness, (per Carla Houser) ‘did you experience homelessness as a child under 18?’ Tomorrow, the survey tool will be finalized.</p> <p>Holly asked about family homelessness – which is different from being a runaway youth and being homeless. Carla said that is a good recommendation. Gavin Thornton asked re the number of volunteers and Heather said that this is a good reason to centralize the sign ups because it is better preparation for the future. In the past, volunteer sign up is decentralized. ED Sam Millington wondered how many different media sources are involved. Jason Kasamoto, communications chair announced the press release is with everybody. In terms with messaging, his committee has gone to print, broadcast, radio. He is continuing to cultivate activities with social media. Jason says to share on social media region needs. PIC needs so many surveyors on first night, or several days. ED Sam suggested to reach out to the faith-based community which is a good source for volunteers. Newly elected Chair Connie Mitchell reminded the group that the Faith Summit has collected a data base of volunteers.</p> <p>Vice Chair Heather asked for a graphic that will be easier to post on social media. She also thanked everyone who has come to the table to prepare for the 2019 PITC.</p>	
<p>Committee Update: Organizational Development</p>	<p>Org Development Chair Kim acknowledged the incoming and outgoing board members. She also welcomed Executive Director Sam Millington. Kim explained the process of having staggered terms for Board of Directors</p>	

	<p>is to maintain continuity among officers. There are 6 positions newly filled. There was 64% participation of agencies in the voting process; thanked the agencies who took the time to participate, this is very vital to the sustenance of our organization. The following outgoing officers were publicly thanked and given appreciation gift baskets:</p> <p>Jon Berliner – Chairperson (not present) Maile Montallana – Awareness Chair (not present) Anna Stone – Secretary Tom McDonald – Planning Chair Gavin Thornton – Advocacy Chair (reelected) Carla Houser – Data Chair (reelected)</p> <p>The following incoming officers were publicly acknowledged, welcomed and given leis of aloha: Connie Mitchell – Chairperson Jeremiah Kalima – Awareness Chair Anne Chipchase – Secretary Bill Hanrahan – Planning Chair</p> <p>Chair Connie Mitchell shared her excitement to be PIC Chair. She encouraged everyone to learn together for PIC to become a high performing CoC.</p> <p>Kim reminded the attendees that PIC membership application is now open; go online to register.</p>	
<p>Committee Update: Communications Committee</p>	<p>Jason Kasamoto announced the new edition of the homeless help cards are out. He acknowledged Marc Alexander for creating and printing them. Jason announced the second PIC newsletter is out in January.</p> <p>IHS is organizing a Christmas service, to remember the people we've lost. Jason is collecting names of deceased persons, so they can be acknowledged at the service.</p>	
<p>Committee Update: Data Committee</p>	<p>Data Chair Carla Houser announced that Daniel Gore's contract has been extended till end of February 2019. The HMIS help desk is going to be closed for the holidays. A Data Manager has been hired, Dr. Janet Purvis is starting in February. She holds a PhD in Social Psychology, is Chandler Fellow in Public Policy. Carla thanked the Office on Housing and Marc Alexander for giving a Vista worker (Ramon Merez) who will provide data support and help with the Caseworthy upgrades.</p> <p>Caseworthy 8.0 upgrade will help fix the merger of client functions, to correct approximately 5,000 duplicates in the system. PIC needs BTG approval to go forward with the upgrade; asking Caseworthy to create a script to auto</p>	

	<p>merge records. The committee needs names, social security numbers & date of birth before it can be merged.</p> <p>Carla reported that there are several State agencies that want to be involved. Anyone interested to know more can attend the next Data Committee meeting. We are discussing adding Public Safety and DOE on January 22.</p>	
Committee Update: Planning Committee	<p>Planning Chair Tom McDonald summarized accomplishments and developments: he recognized the incredible work of CES with veterans. He mentioned initiatives with PHOCUSED, Connie Mitchell, and others. With the last iteration with Jay and his CES team, PIC hit a major mile stone. It placed, into housing, the 1000th person. The goal of CES is to house the most vulnerable households first. Secondly, he recognized a more transparent NOFA process c/o Sam Church and a collaboration with the City thanks to Bill Hanrahan. He also applauded Kim Cook's work on Fiscal Service Mapping; when we know how many resources are out there, the better we can serve. He challenged PIC to take risks; like Mike Goldman did, from a bold plan of \$150M, the plan became a safe zone, ohana zone; new resources from a bold initiative. The Governor just announced new resources that came from a bold initiative. I challenge us PIC to come up with bold forward-looking initiatives guided by the priorities Katy Miller shared today.</p>	
Committee Update: Advocacy Committee	<p>Advocacy Chair Gavin requested for the Advocacy to have time at the next PIC agenda. He announced that the committee has adopted its 2019 legislative priorities. Through Scott Morishige, the Hawaii Interagency Council on Homelessness has also adopted the PIC priorities. Meetings with legislators are currently being set up.</p>	
Committee Update: Awareness Committee	<p>Awareness Chair Jeremiah Kalima thanked everyone for attending the Conference. He announced that many of committee members are coming back and new ones have joined. His committee is thinking of moving the venue to a bigger place to accommodate more registrants.</p>	
Announcements:	<ul style="list-style-type: none"> • Homeless Memorial • May 4, 2019 – 3rd Faith Summit • Lt. Gov. Josh Green is coming to the next PIC Board meeting. 	
Adjournment	Meeting adjourned at 1:35 p.m.	
Next Meeting	January 15, 2019; Location: Central Union Church	
Minutes Prepared by:	Anna Stone	